



Things you need to know for your concert visit ...

Your safety is our top priority! We make sure that all necessary hygiene measures are taken. Please help us to ensure that your concert visit remains safe for everyone:

1. BUYING TICKETS

Please bear in mind that you are only allowed to book two tickets per person for each concert, for the family concert on October 30, 2020 a maximum of 5 tickets per household. All tickets are sold subject to change, since the state government may alter its restrictions on the number of concertgoers at any time. When you purchase your tickets, your contact details will be collected for recontacting purposes.

2. DURATION OF THE CONCERT

Owing to limitations on the number of concertgoers, many evenings will feature two concerts lasting approximately one hour each, with no intermission.

3. SERVICE

We regret to say that owing to hygienic restrictions we are currently unable to offer restaurant service, concert introductions, seating arrangements in the foyers, an evening box office or printed programme booklets. Cloakrooms will be open for your convenience in the usual manner. **Please note:** All cloakrooms in the Gasteig and WERK7 remain temporarily closed. If you can, leave any clothes you don't need during the performance in the car or take it with you to your seat.

4. INFORMATION ON THE PROGRAMME

Information on the programme and the performers of the concert concerned will be available in summary form on a short programme leaflet and in our detailed digital programme booklet (in German) on our website brso.de/download.

5. NEW ADMISSION TIME

Please note the new time of admission. Unlike previously, admission will now take place 30 minutes before the beginning of the concert.

6. SEATING ARRANGEMENTS

Your ticket assigns you to a numbered seat and informs you how to reach it. Please adhere to these due to the distance regulations. We will gladly help you find your seat at the concert.

7. SOCIAL DISTANCING

A minimum social distance of 1.5 metres (5 feet) must be kept at all times. Our seating plan ensures that this distance is maintained.

SYMPHONIEORCHESTER DES BAYERISCHEN RUNDFUNKS

8. HEALTH HAS TOP PRIORITY!

You bear responsibility for your own state of health. Unfortunately, you will not be allowed to attend our concerts if you feel ill. Your health and the health of the entire audience takes precedence.

9. WASHING AND DISINFECTING HANDS

Please remember to wash your hands thoroughly with soap, or use the disinfectant dispenser in the foyer.

10. COUGHING AND SNEEZING

Please bear in mind the generally recommended etiquette for coughing: always cough or sneeze into the crook of your arm.

11. FACE MASKS

Please enter and leave the venue with your mouth and nose covered. Depending on the incidence value, wearing a mask at the seat may also be mandatory. Please inform yourself about this at short notice and follow the signs in the foyers.

12. INTERIOR VENTILATION

Wherever our performances take place, we ensure that all ventilation requirements are met for the venue concerned.

13. KEEP INFORMED AT SHORT NOTICE

Before your concert you should proactively seek information on current official regulations. They can change at short notice. Under [br-so.com/your-concert-visit-during-corona](https://www.br-so.com/your-concert-visit-during-corona) you will find the latest version.

14. PERSONAL ID

Your seats are firmly assigned, and your tickets are written out in your name. Please keep a personal ID on hand at admission.

15. TRANSFERRING TICKETS

In exceptional cases tickets may be transferred to another person, provided the new concertgoer enters all of his or her personal information in a printed form. Visit [br-so.com/ticket-transfer](https://www.br-so.com/ticket-transfer) for the relevant form and for further information.

16. LATECOMERS

Latecomers can be seated in free seats located at the sides of the back rows, if available. Social distancing must be maintained; should this prove impossible because all the side seats are occupied, latecomers will unfortunately not be admitted to the concert, and their ticket prices will not be refunded.

17. VIOLATIONS OF HYGIENE RULES

Unfortunately, those who fail to observe the above-mentioned rules of hygiene cannot be admitted to the concert. Here, too, their ticket prices will not be refunded.